

TERMS AND CONDITIONS

1. BOOKINGS

- 1.1 Reservations are subject to availability and actual pricing at the time of booking.
- 1.2 All accommodation bookings must be guaranteed at the time of reservation by provision of valid Credit Card details.
- 1.3 You will not be charged for any accommodation booking prior to the date on which you are due to arrive.
- 1.4 By providing valid Credit Card details you warrant that you have the authority to use the Credit Card and you authorise the Central Motel Gin Gin to charge the cost of your booking to the Credit Card in the case of cancellation or no show penalties.
- 1.5 All reservations will be confirmed by email.
- 1.6 If email is not available, the cancellation policy will be explained over the phone.

2. BOOKING ARRANGEMENTS

- 2.1 The person affecting a booking shall be deemed to have accepted the booking conditions on behalf of all persons named in the booking.
- 2.2 The person who makes/confirms a booking on behalf of another person shall be deemed to have accepted the booking terms and conditions on behalf on all persons named in the booking.
- 2.3 The person named on the booking must be the person to sign the guest registration form. Guests must advise the motel if a third person or nominee will check in on their behalf.

3. CHARGEBACKS

- 3.1 All care must be taken to ensure that the information provided to the motel is correct
- 3.2 When making a reservation with the Central Motel Gin Gin, the following details are required:
 - Guest details: name, address, mobile number, ETA and email
 - Valid Credit Card details

4. PAYMENT OPTIONS

- 4.1 All bookings must be secured with a current and valid Credit Card. Note that the payment will not be charged until your arrival at which time you may choose to pay using an alternative accepted method.
- 4.2 Standard payments accepted include:
 - Cash
 - MasterCard Credit Card
 - Visa Credit Card
 - American Express Credit Card (2.5% surcharge)
 - Diners Credit Card (2.5% surcharge)

5.LEGAL STATEMENT

5.1 The Central Motel Gin Gin has a strict policy for handling guests information. The information you provide to the Central Motel Gin Gin is confidential and protected to the fullest extent possible. The Central Motel Gin Gin will not disclose or distribute guest information to third parties without prior written consent by the guest.

However, by signing the guest registration form, you agree to allow us to pass on to persons we deem appropriate your details should you or your visitors;

Such as but not limited to:

- Fail to settle the account
- Smoke in the room
- Room degradation (such as vomit, bodily wastes)
- General damage to the motel property, fittings and fixtures
- All non standard cleaning charges
- And or any problem sufficient to result in a room being withdrawn from it's availability to let.

Any problem sufficient to result in the unit being withdrawn from it's availability to be let, extra daily room tariffs may be charged based on business demand at the discretion of the owner.

6.RATES AND CHARGES

6.1 Rates quoted on the Central Motel Gin Gin's website are in AUD and are subject to change any time

6.2 Rates are inclusive of Gst

6.3 Rates do include meals, transfers or incidental charges (e.g. phone)

7.DISTURBANCES

The motel unit is not to be used as a gathering place for partying or the like; The property must not be used for unlawful purposes and guests are requested to adhere to the rules ensuring every guest peaceful enjoyment of the location as any disruptive behaviour will not be tolerated.

Warnings: If the guest receives a warning or the occupancy is terminated and the guest fails to comply with the vacation notice, the owners will be authorised to do whatever legally required to enforce the eviction on any guest and the removal of the guest's property.

8.OCCUPANCY

8.1 Commences and ends on the date as shown. Check out at the end of the occupancy is 9.30am (unless special arrangements are made). You agree departure after that time may incur additional charges of \$25 per/hr.

8.2 Only the number of people designated on booking or check in may stay in the unit overnight. Any extra people will be advised to leave. Due to law and fire safety regulations only the maximum occupancy is allowed.

9. COMPLAINTS

Whilst we have numerous policies in place to help control possible problem issues and we do all that is possible to avoid complaints, should you have a complaint, please bring the issue to the attention of the owner or reception staff as soon as the problem has/is occurring. If there are disturbances in the motel, we can not try to do anything unless we are made aware of the problem at the time; by bringing the problem to our attention the following day, the best we can do is apologise for the other people behaviour.